WiseStamp Compliances & Certifications
Your privacy and data protection are our priority

Last updated: 15/11/2021

Your business and your trust are at the center of what we do. We've developed a product that provides a comprehensive infrastructure to keep all data secure: both your own and your team's.

To build a business you're proud of, you need a solid foundation. And after over 10 years in the digital industry, WiseStamp-vcita truly understands and ensures all its users are properly protected on all accounts.

In-transit encryption - We ensure the safety of your communication and interaction with your clients. Sessions between you and your portal are protected with in-transit encryption using 2,048-bit or better keys, and TLS 1.0 or above. Users with modern browsers will use TLS 1.2 or 1.3.

Web Application and network firewalls - We monitor and prevent potential cyber-attacks with several tools, including network-level firewalling.
In addition, the WiseStamp-vcita platform contains spam detection mechanisms.

Software development lifecycle (SDLC) security - We implement advanced review and deployment processes to ensure consistent quality in our software development practices and prevent any security loopholes as we continuously improve and introduce new features.

Physical security - Our software operates with certified protection mechanisms and is hosted with cloud infrastructure providers: Amazon Web Services, Azure, and Google Cloud Platform with SOC 2 Type II and ISO 27001 certifications, among others. The certified protections include dedicated security staff, strictly managed physical access control, and video surveillance.

Audits and Penetration Testing - We routinely test WiseStamp-vcita products and infrastructure by running periodical penetration testing conducted by industry experts, which ensure the physical and digital security of our solution, and yours.

Data security and privacy

When it comes to the privacy of your most sensitive information, we follow all the compliance and have all possible regulations in place to safeguard them.

GDPR - Data processed with WiseStamp-vcita is processed in compliance with the General Data Protection Regulation (GDPR). See our Data Processing Agreement

CCPA - WiseStamp-vcita offers full transparency into privacy rights to consumers residing in the State of California in relation to their personal information. We align our practices with the California Consumer Privacy Act of 2018 (CCPA). Read more in our Privacy Policy.

Google integration - WiseStamp-vcita usage of Google APIs adhere to Google API Services User Data Policy, including the Limited Use requirements. For more information visit Google API Disclosure.

Data Storage outside of the EU - WiseStamp-vcita stores data with cloud infrastructure providers: Amazon Web Services and Google Cloud Platform which is GDPR ready and follows the new SCCs as further provided in our DPA.

UK Data protection - Data processed with WiseStamp-vcita is processed in compliance with GDPR. These requirements also apply to anyone processing data of individuals in the UK.

Our Data Protection Team - WiseStamp-vcita's team is responsible for monitoring and advising our ongoing privacy compliance. They serve as a point of contact on privacy matters for data issues and supervisory authorities. Our Data Protection Team may be reached at: privacy@vcita.com. Our EU-GDPR representative may be reached at art-27-rep-vcitasystems@rickert.law.

Our Privacy Policy - We use personal data and nonpersonal data in accordance with our privacy policy which you may find here.

Our Data Processing Agreement (DPA)- WiseStamp-vcita provides a Data Processing Agreement/addendum (DPA) which you may find here. If you require a signed copy of the DPA, please download, sign, and send us the signed copy to privacy@vcita.com, and we'll provide you with a countersigned copy.